

**CATHOLIC COMMUNITY
SERVICES OF UTAH**
ANNUAL REPORT 2021



OUR MISSION

Catholic Community Services of Utah
is committed to practicing the gospel
values of love, compassion, and hope
through service, support, and
collaboration.

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A LETTER FROM OUR LEADERSHIP

As members of the Board of Trustees of Catholic Community Services of Utah, it is an honor and privilege to share with you our 2021 Annual Report. This report showcases the impacts of the life-changing services CCS has had the privilege of providing to community members this year.

As we reflect on the last year, we're filled with gratitude for the ways in which our volunteers, community, staff, and donors have come alongside our agency as we strive to practice the gospel values of love, compassion, and hope through service, support, and collaboration.

This year, and every year, CCS has set its sights on providing help and creating hope for the most vulnerable in our community. From those forced to flee their homes and resettle in the United States, to those impacted by food and income insecurity and homelessness.

The issues we take on at CCS—homelessness, food insecurity, immigration, and displacement—require a level of flexibility and adaptability with each turn of the calendar year.

This year, adaptability meant establishing a new and improved location to serve our Basic Needs Ogden clients from. It meant launching St. Vincent's Kitchen Academy to provide our clients impacted by homelessness with a clear pathway to sustainable employment and permanent housing. It meant working around the clock to serve and resettle the multitude of Afghan refugees forced to flee their homes following the Taliban takeover.

We don't know what 2022 will hold, but we do know that just like 2021, our community's great need will once again be met with even greater generosity thanks to the dedication and unmatched support of our volunteers, community, staff, and donors.

Looking forward to 2022, we're eager to continue partnering with you to serve our friends and neighbors.



The Most Rev. Bishop Oscar A. Solis
CCS Board Chairperson



Father John Evans
CCS Board President

The following pages are full of exciting reports and stories of the life-changing work we get to do every day here at Catholic Community Services. This simply would not be possible without the dedication of our staff, volunteers, community, and donors. I want to personally thank each and every one of you for coming alongside Catholic Community Services of Utah over the last year. Because of your continued support, we continue to provide help and create hope for the most vulnerable in our community.

-BRADFORD R. DRAKE, EXECUTIVE DIRECTOR

2021 AT A GLANCE



2021 was an exciting year here at Catholic Community Services of Utah. This year, our Migration and Refugee Services team assisted hundreds of refugees impacted by war, violence, and persecution as they began to settle into life here in our community. Our team at Basic Needs Salt Lake City provided thousands of meals to those impacted by homelessness and income insecurity. At Basic Needs Ogden, our team stocked and restocked the shelves of Joyce Hansen Hall Food Bank to provide millions of pounds of food to those struggling with hunger. Today, and every day, we're incredibly grateful to have the opportunity to participate in such impactful work.

MIGRATION AND REFUGEE SERVICES

Migration and Refugee Services encompasses three programs working to assist those settling into life in the United States reach self-sufficiency—Refugee Resettlement, Refugee Foster Care, and Immigration Services. Let's take a look at a few numbers from this year.

Cases managed by Refugee Resettlement

636

Cases managed by Refugee Foster Care

94

Services provided for Immigration clients

1,889



Photo by UNHCR/Alessandro Penso



CLIENT STORY

Azim Kakaie, who had been working as an air traffic controller for 11 years, was at work in Hamid Karzai International Airport the day the Taliban took over Kabul, Afghanistan. For Azim, the workday unfolded like no other before it.

The day of the takeover, Azim and his coworkers evacuated their tower and took up residence in a tower on the opposite side of the runway as reports came in that the Taliban was a mere 5 kilometers from the airport.

For the following two days the team provided air traffic support to military planes leaving the country.

Air traffic control was passed on to the U.S. military the third day. Azim's team was relieved of duty and encouraged to evacuate. As the Taliban began blocking entrances and routes to the airport, already being inside the airport was a major advantage in the journey to evacuate.

Azim knew that if he left the airport to go get his family, there was a high chance that none of them would find a way back into the airport.

Not knowing what would happen to his wife or family, Azim boarded a plane and began his journey to resettlement in Utah.

By the time Azim arrived in Utah, he'd received word that his wife, brother, and mother-in-law had made it through the airport gate only 30 minutes before the August 26 bombing. The family boarded a plane to Germany and have since been reunited with Azim here in Utah.

Every year, thousands of people like Azim are forced to flee their homes in search of safety. Catholic Community Services is one of two Refugee Resettlement agencies in Salt Lake City that assists newly arrived refugees as they work towards creating a new home here in the United States.



Photo by Shafkat Anowar, Deseret News

BASIC NEEDS SALT LAKE CITY

Basic Needs Salt Lake serves those impacted by food, housing, and income insecurity through three key programs—St. Vincent de Paul Dining Hall, The Weigand Homeless Resource Center, and St. Vincent's Kitchen Academy. Let's take a look at their impact this year.

Clients served at the Weigand Center

54,523

Meals distributed by St. Vincent de Paul Dining Hall

476,542

Volunteer hours logged

19,973





CLIENT STORY

The Weigand Homeless Resource Center offers a variety of resources to clients including case management, showering and laundry facilities, and several in-house partnerships to provide clients with additional resources.

Recently, a client came to the Weigand Center in search of assistance with transportation.

The client, Isaac, has been through a lot and has encountered many difficulties while trying to get back on his feet.

Isaac met with Mary, a Client Advocate at the Weigand Center, who was able to provide him with a Utah Transit Authority bus pass. Isaac was so excited that he shouted “Thank you!” and kissed his bus pass card before leaving the Weigand Center.

The next day, Isaac returned to tell Mary how the rest of his day had gone.

After meeting with Mary, Isaac took his bus pass and immediately went in search of work. He came across a moving company with an opening and applied. Isaac was able to interview that day, was hired on the spot, and began work the next day.

Isaac’s story is one of many examples of the impact that the Weigand Homeless Resource Center has had on the lives of those impacted by homelessness in our community.

By providing highly needed services and eliminating as many barriers as possible, individuals facing homelessness are provided a pathway to self-sufficiency.



BASIC NEEDS OGDEN

Basic Needs Ogden serves those impacted by food and income insecurity through three main programs—Bridging the Gap, St. Martha's Baby Project, and Joyce Hansen Hall Food Bank. Here is a brief look at the impact made in Northern Utah this year.

Pounds of food distributed by Joyce Hansen Hall Food Bank

2,198,134

Layettes distributed by St. Martha's Baby Project

68

Food bags distributed by Bridging the Gap

56,162





Photo by Kristin Murphy, Deseret News



CLIENT STORY

Kenyon, an Ogden native, recently began accessing Joyce Hansen Hall Food Bank after running into health complications.

Earlier this year, Kenyon, a semi-truck driver, was hospitalized due to COVID-19 while driving through Nebraska. He spent six weeks in the hospital, and was ventilated for two and a half of those weeks.

Once he was released from the hospital, Kenyon was flown back to Utah for rehabilitation.

Since then, Kenyon hasn't been able to return to work. He says that the services at Joyce Hansen Hall Food Bank have allowed him stretch his monthly Social Security check a little further.

"Before it was 'What can I sell so that I can eat?,'” Kenyon said. “Now, I can eat and still have a little extra money—not much, but a little.”

According to Kenyon, the staff members at Basic Needs Ogden have gone above and beyond to help him and his wife as they adjust to their new situation.

Upon returning to Ogden, Kenyon and his wife moved into a new trailer. While Kenyon was working, they'd lived on the road. Unfortunately, after his hospitalization they lost the storage unit housing their belongings and needed to move their possessions underneath the trailer.

Kenyon discussed the situation with Ken, Basic Needs Ogden's Pantry Supervisor, and he was able to provide the family with pallets.

"Ken was very helpful and got me some pallets to put under the trailer to keep our stuff on so it wouldn't get wet," he said. "I didn't think they'd be able to do that, but he did. Oh, that was so helpful."

Catholic Community Services' team at Basic Needs Ogden has the opportunity to serve clients like Kenyon every day. We're beyond grateful to hear their stories, to serve them, and to call them friends.



OUR COMMUNITY

At Catholic Community Services, we're constantly inspired by our community of passionate supporters, community members, volunteers, and donors. Without the helping hands of compassionate and caring people like you, our work of providing help and creating hope wouldn't be possible.

"If our hopes of building a better and safer world are to become more than wishful thinking, we will need the engagement of volunteers."

-Kofi Annan, Former Secretary General of the United Nations

Total number of volunteers for Migration and Refugee Services.

1,692

Total number of volunteers for Basic Needs.

12,898

Total hours volunteered agency wide.

42,351





IN GRATITUDE

We extend our unending gratitude to our partners and donors. Your generosity makes executing our work of providing life changing services to our community members possible.

\$100,000+

The State of Utah
Huntsman Foundation
U.S. Conference of Catholic Bishops
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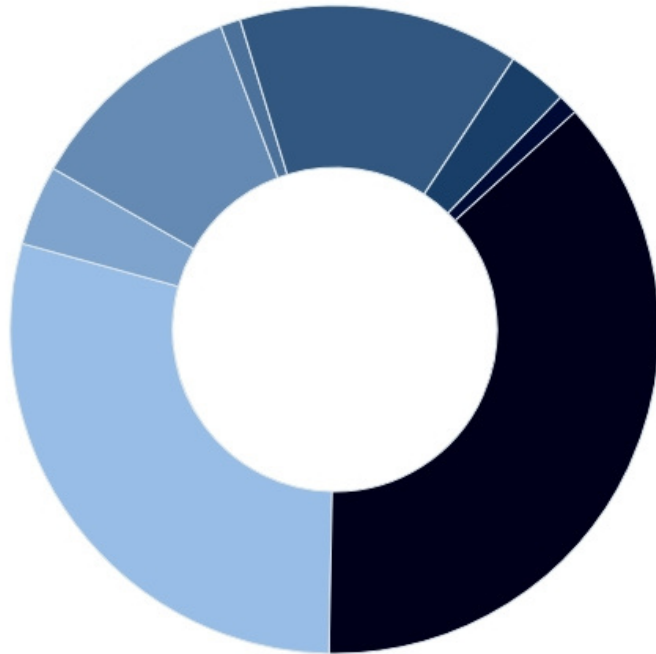


FINANCIAL REPORT



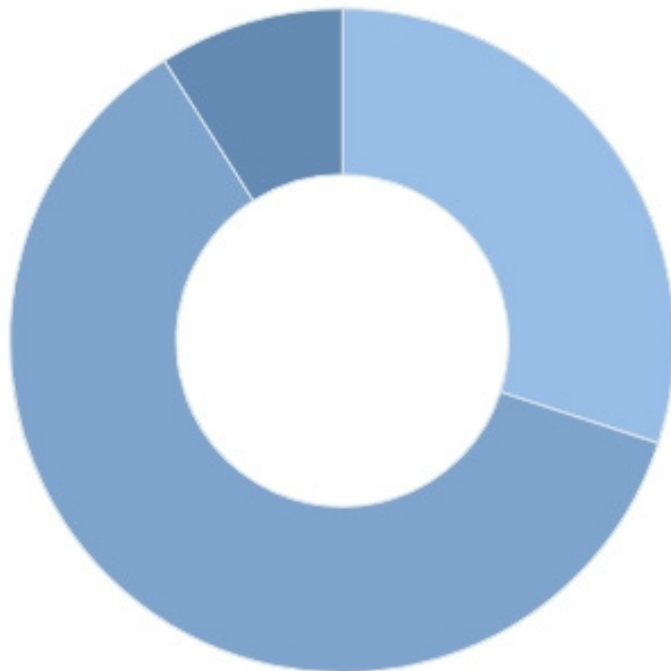
On the following page you'll find a report for Catholic Community Services of Utah's expenses and revenue from July 1, 2020 through June 30, 2021.

REVENUE FROM JULY 1, 2020 TO JUNE 30, 2021



Government	29%	Fundraising Events	3%
Individuals	4%	United Way	0%
Fees, Interest, & Other	11%	Roman Catholic Diocese	1%
Corporations	1%	In-Kind	37%
Foundations	14%		

EXPENSES FROM JULY 1, 2020 TO JUNE 30, 2021



Migration & Refugee Services	30%
Basic Needs	61%
Administration & Fundraising	9%



Looking forward into 2022, we are eager to continue partnering with you in an effort to provide help and create hope in our community. Together, we can continue to practice the gospel values of love, compassion, and hope through service, support, and collaboration.

To learn more about Catholic Community Services of Utah and find more ways to get involved, connect with us online through social media and our website.



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